



## Supporting a Stronger Small Business Community



The COVID-19 crisis has upended the restaurant industry and posed unprecedented challenges for merchants. We know our communities are stronger when local restaurants thrive, and DoorDash has made it a priority to support small businesses throughout the crisis.

DoorDash has committed over **\$120 million in direct support to our restaurant partners** during the pandemic. Beginning in early March, we rolled out a series of relief and support initiatives through our Main Street Strong commitment to help our restaurant partners and the industry as a whole. We continue to provide support through programs such as:

### ➤ DoorDash Storefront: A Commission Free Option for Restaurant Partners

Introduced DoorDash Storefront, which enables restaurants to create their own online stores at the click of a button. Because this is the restaurant's channel, they control the customer experience and **do not pay a commission** to DoorDash on orders they receive through their Storefront. For a limited-time offer, fees are waived through July 31, 2021 for merchants with 5 locations and under, if they sign up before May 31, 2021.

### ➤ Main Street Strong COVID-19 Relief Grants

In 2020 we announced our Main Street Strong winter grant program. These grants were designed to help offset the costs associated with running a restaurant during the cold weather months. We recently expanded the effort to a \$10M Main Street Strong COVID-19 relief grant program to help cover operating costs during this challenging time, including rent, payroll, purchasing PPE, expanding outdoor dining capacity, and other expenses. To date, DoorDash has made \$850,000 in grants available to restaurants in Sacramento, San Jose, San Francisco and San Diego.



### ➤ Making it Easier for Merchants to Access PPP

We partnered with BlueVine, a digital platform that allows small businesses to apply for an SBA loan online, to make it easier for our restaurant partners to access PPP. Merchants on DoorDash can access BlueVine for free through this partnership. We are committed to finding solutions for merchants who may not have access to PPP through an SBA qualified lender to access much needed relief.

### ➤ Commitment to Supporting Underrepresented Restaurants

DoorDash has launched initiatives to support Black and immigrant-owned restaurants with a variety of special resources and opportunities. Restaurants have access to in-app visibility and promotion, a 30-day free trial, access to DoorDash-matched 0% interest loans through our partners at Kiva, as well as free legal and marketing support through our partnership with Start Small Think Big.

We also announced our **Main Street Strong Accelerator** in February, a program with the goal to help women and underrepresented local entrepreneurs gain access to the capital and other tools they need to sustain and grow their business.

We're proud to report that the odds of staying open during COVID-19 are 8x more likely for restaurants on DoorDash – and we're ready to help them continue to stay up and running. This work is ongoing – both for DoorDash, and California. Together we will work to get past these challenging times.

To find out more about our programs, visit [www.doordashimpact.com](http://www.doordashimpact.com).